## MOLINATI ORLANDO SRL

## **QUALITY POLICY**

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We at MOLINATI s.r.l. are committed to being a valuable reference for our customers; we want to be an ideal partner for their success. It follows that our products must meet the requirements in terms of quality, safety and reliability, and all this at a fair price-quality ratio.

We also regard the health and safety of our employees as well as the protection of the environment as priorities.

To this end, the Company's Management intends to ensure the achievement of this strategy by operating through the definition of precise and measurable objectives within the following lines of action:

- 1. <u>Focus on the Customer</u> MOLINATI s.r.l. is committed to analyse the Customer's needs, to satisfy them and to overcome them with an innovative spirit.
- 2. <u>Process-oriented approach</u> MOLINATI s.r.l. adopts a management system to be efficient. The processes on which it is based are managed so that they are defined and unequivocal:
  - Objectives and expected results
  - Related responsibilities and resources used
- 3. <u>Involvement of all employees</u> An important factor to be considered is the motivation, active participation and professional growth of all those who make up the organisation, the true heart of the company.
- 4. <u>Continuous improvement</u> Objectives evolve. Constant research is fundamental to increase efficiency and effectiveness.
- 5. Respect for the context MOLINATI s.r.l. works in compliance with requests and requirements:
  - Of the reference market
  - The country in which it operates
  - Of all parties involved in the organisation's activities.

Risk and opportunity management is a fundamental part of the DECISIONAL PROCESS. To ensure this, objectives and targets are set and periodically reviewed, whereby their communication to all employees represents an essential tool for an effective path of improvement. In addition, the Company's Management is committed to providing resources, economic means and skills suitable for the correct and effective functioning of its Quality Management System.

Caldera di Reno, 02/05/2018

The Management